

# Sircon ProducerEDGE™

## Frequently Asked Questions

### What is Sircon ProducerEDGE?

Sircon ProducerEDGE is your personal regulatory compliance portal and a fast and easy way for you to access up-to-date information at a glance on your personal license information in all states. Sircon ProducerEDGE gives you instant access to:

- Apply for a license
- Renew your license
- Download your license information from the National Producer Database (PDB).
- Print a copy of your license (where available)
- View continuing education requirements and determine which courses to take next
- Instantly gain access to important regulatory notices that may affect your license(s)
- View a history and the status of your recent requests, such as license applications or renewals
- Conveniently and securely maintain an account for safe and easy processing, again and again

In addition, your Sircon ProducerEDGE account provides you with links to process license renewals, new license applications, change contact information on file with the state, and more.

### What are the benefits of having an account?

With a Sircon ProducerEDGE account, you have a quick way to manage the credentials you are required to

have in order to sell insurance. How does that help you? Less time spent managing your credentials means more peace of mind and more time spent growing your business.

### How much does Sircon ProducerEDGE cost?

Sircon ProducerEDGE is available to you at no cost.

### What information do I need to have available in order to register?

All that is required for an account is your name and email address, and access to the internet. If you have your resident license number and/or your national producer number you can enter that information as well, and this will help you access information about your license(s).

### How do I sign up?

Registration takes less than a minute. Simply go to <http://www.produceredge.com> and enter your first and last name, your email address and choose a password.

### Is my data safe/secure?

Yes, Sircon ProducerEDGE uses a combination of industry-leading network infrastructure and application security to safeguard your data.

## Who is eligible for a Sircon ProducerEDGE account?

Any and all individual insurance licensee's (including producers, adjusters and CSRs) who wish to maintain their license, line of authority and education information is eligible and would benefit from a Sircon ProducerEDGE account.

## Can I store my credit or debit card information for future reference?

Sircon is developing an enhancement that will permit you to securely store your preferred credit or debit card within your Sircon ProducerEDGE account for payment of your licensing fees. We will send you a notification when this new feature becomes available.

## What are the benefits of recording my license information in all states?

This provides you the opportunity to view at a glance all your licenses in all states and the ability to update or edit your license information at any time. Any time you obtain a new license, you may enter your new license information including the license type and expiration date.

## How do I access my CE transcript?

You may click the link in your Sircon ProducerEDGE page to access your education transcript in a Sircon State. You may also click a link to look up available course offerings.

## What are the benefits of using the My Reminders service?

This service provides you the opportunity to receive electronic or email notices when a license application status changes and also reminds you when your license will be renewing in any state.

## Can my agency subscribe to Sircon ProducerEDGE?

Each producer within the agency can subscribe to Sircon ProducerEDGE and set up their individual account. In some cases, the agency administrator establishes and maintains these accounts on behalf of the individual producers. It is important to note that the agency administrator who wishes to manage separate Sircon ProducerEDGE accounts on behalf of their agents must create these accounts with their individual agents' email addresses. As such, renewal reminder emails will be sent directly to the agent themselves.

In the future, a specific agency version may be created that enables the administrator to manage all producers from one account dashboard.

Sircon provides software and services to help insurance carriers, agencies and brokers, education providers, agents and state regulators efficiently manage the producer lifecycle.

Sircon is a wholly owned subsidiary of Vertafore. Vertafore leverages a unique industry presence to deliver meaningful solutions—powerful technology, critical information and robust insights to help organizations effectively respond to business challenges and capture new opportunities. Vertafore solutions have helped more than 17,000 customers and 500,000 users gain a competitive advantage to accelerate their business performance.